

QUALITY POLICY

MANAGEMENT STATEMENT

MATERIAS QUÍMICAS, S.A., a company dedicated to the import, storage and distribution of raw materials and additives for the food, agro-industrial and industrial sectors, establishes this Quality Policy as the framework for its Quality Management System.

Management is committed to:

1. CUSTOMER FOCUS

Ensuring customer satisfaction by supplying compliant products, providing reliable service, and meeting agreed requirements.

2. COMPLIANCE WITH REQUIREMENTS

Ensuring compliance with all applicable legal and regulatory requirements, as well as customer-specific requirements.

3. EFFICIENT OPERATIONS MANAGEMENT

Optimizing purchasing, logistics, warehousing and distribution processes to ensure product availability and on-time delivery.

4. SUPPLIER RELATIONSHIPS

Maintaining strong relationships with qualified suppliers, ensuring product quality and supply reliability.

5. CONTINUOUS IMPROVEMENT

Promoting continuous improvement of the Quality Management System through the monitoring of objectives, performance indicators, and the management of risks and opportunities. Furthermore, the organization is committed to carrying out its activities considering sustainability and environmental improvement criteria, progressively contributing to the reduction of the impact associated with its operations and the effects related to climate change.

6. PEOPLE AND ORGANIZATION

Encouraging the training, involvement and development of employees as a key factor in the organization's success.

7. MANAGEMENT COMMITMENT

Management provides the necessary resources for the effective operation of the system and regularly reviews its adequacy.

This Quality Policy is communicated, understood and applied throughout the organization.

Management
MATERIAS QUÍMICAS, S.A.